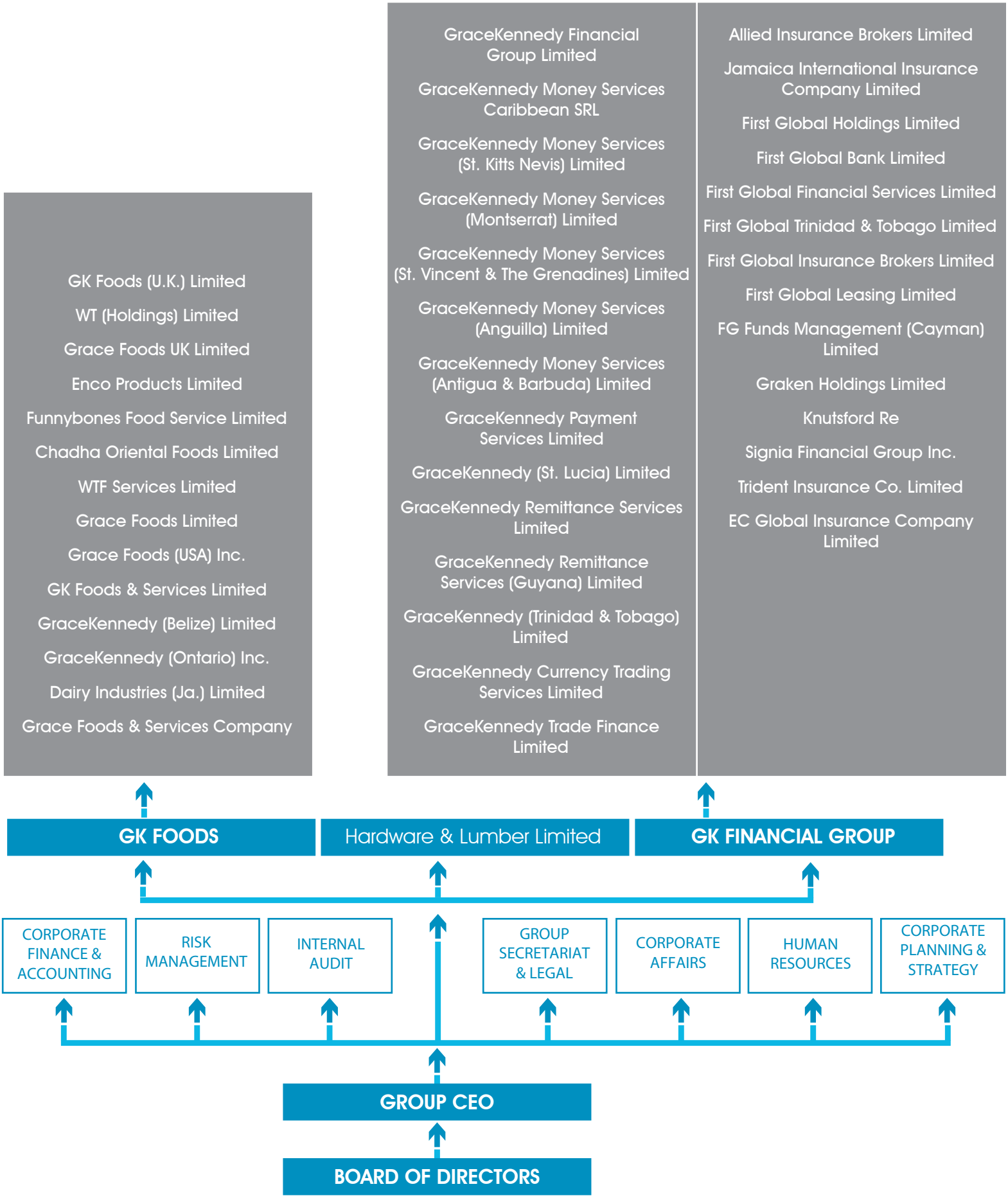2011 ORGANISATIONAL CHART